



Position: Quality Assurance Technician
Reports To: Technical Director
Location: Castellar

Company description:

Since its founding in Chicago (USA) more than 100 years ago, ITW has become one of the world's leading diversified manufacturers of specialized industrial equipment, consumables and related service businesses.

ITW business serve local customers and markets around the globe. The company has operations in 56 countries that employ more than 50.000 people who adhere to the highest ethical standards. ITW has 85 businesses divided into 7 Segments, which includes: Welding, Automotive OEM, Food Equipment Group, Construction Products, Polymers & Fluids, Test and Measurement & Electronics, and Specialty.

Mission:

Must ensure quality assurance and compliance with quality standards throughout the supply chain. Actively contribute to the fulfillment of market requirements in line with the company's strategy and Quality Policy. Collaborate in the definition, implementation, and follow-up of the integrated management system (Quality Management according to ISO 9001 and IPEC-PQG guide, Environmental Management according to ISO 14001, and Safety according to ISO 45001).

Main Tasks & Responsibilities:

- Ensure Quality and Regulatory compliance throughout the supply chain.
- Prepare and support internal and external audits (both customer and supplier's audits).
- Manage the review and signature of all previous documentation related to audits received from customers (CDAs and QAs).
- Actively participate in the management and improvement of the Company's Quality System: CAPAs, Change Controls, product registrations, and non-Conformities.
- Write reports of complaints, supplier audits, and internal audits.
- Manage the Document System and ensure that SOPs are correct and up to date.
- Investigate Customer Complaints, Internal non-conformities, and Corrective and Preventive Actions.
- Lead assigned projects managed by the Quality Assurance department.
- Prepare and deliver internal pieces of training necessary to comply with the company's quality procedures and culture.
- Prepare and review user requirements, qualifications, and validations of equipment and processes.
- Review and evaluate changes in technical documentation (datasheets, manufacturing methods, etc.).
- Review critical documentation generated by various departments (manufacturing orders, packaging orders, records, etc.).

Division Description:

The ITW Reagents Division has been established by the companies Panreac Química SLU (Spain), AppliChem GmbH (Germany) and ITW Reagents S.R.L (Italy) with the aim of bringing together the experience and know-how of three seasoned companies.

The Division offers the most innovative and best quality products for chemical, biological, pharmaceutical and medical research and production applications. Nowadays ITW Reagents markets its products worldwide through an extensive distribution network in more than 80 countries under the brand PanReac AppliChem.

- Periodically perform routes by production plant and preparation of action plan for continuous improvement.
- Back-up of Quality Management in the release of batches manufactured in Castellar del Vallès.
- Prepare and actively participate in interdepartmental meetings where Quality is involved.
- Manage the sending and analyze the answers to the customer satisfaction questionnaires.

What are we looking for:

We are looking for an adaptable and flexible person who is a good communicator, analytical and objective, who knows how to work in a team and has a strong orientation to both internal and external customers.

Education and Experience:

Degree in Chemistry, Chemical Engineering, or similar
Master or Postgraduate Degree related to Quality Assurance for companies in the chemical-pharmaceutical sector.
English - Advanced level
Minimum 3 years of experience as a Quality Assurance Technician in the pharma, chemical, cosmetic, and/or food industry.
Quality Audits (customers and suppliers)
Knowledge of ISO 9001, 14001, and 45001.
Technical knowledge in the chemical/pharmaceutical/cosmetic/food industry.
Knowledge of GMPs.
Project management experience.
Experience in a multinational environment.

Contact details:

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